



Federal Communications Commission

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public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: July 1, 2013 - June 30, 2014

Filing Confirmation Number: 0006371697

Filing Deadline: July 15, 2014

FRN: 0005899216

Filing Date: 07/15/2014 02:38 PM

General Report Information

Type of Company

Device Manufacturer

De Minimis Exception

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? No

Were you a small entity at any time during the three years prior to the end of the reporting period? No

Date that you ceased to be a small entity?

Company Information

Company Name: Apple Inc.

Brand Names: Apple

PO Box:

Street Address: 10500 N. De Anza Blvd., Mail Stop 35-3MP

City: Cupertino

State: CA

Zip Code: 95014

Contact Name: Abhishek Rala

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Paul Margie

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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.apple.com/support/hac

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Apple maintains an accessibility website at www.apple.com/accessibility/. This website includes web pages describing iPhone accessibility features and solutions for those with hearing loss, including iPhone support for FaceTime video calls, closed captioning, messages with iMessage, mono audio, visible and vibrating alerts, visual voicemail, hearing aid-compatible induction ear loops, and TTY. Additional information on accessibility is available on this website, including through Apple's Voluntary Product Accessibility Templates, which describe how iPhone addresses accessibility guidelines under Section 508 of the Rehabilitation Act. The Apple accessibility website also includes an email address/link (accessibility@apple.com) which allows customers to provide Apple with feedback, comments, or questions regarding accessibility products or solutions offered by Apple.

In addition, for iPhones certified as hearing aid compatible, Apple provides hearing aid compatibility ratings both on its website at www.apple.com/support/hac and on the iPhone box label. Apple also includes information on hearing aid compatibility in the online iPhone User Guide accessible through the iPhone and on Apple's website at

Finally, Apple participates in the Mobile Manufacturers Forum Global Accessibility Reporting Initiative ("GARI"), a project that helps consumers learn about handset accessibility features, including hearing aid compatibility. Information about Apple handsets is available through GARI's website at <http://www.mobileaccessibility.info>, as well as through the Access Wireless website (www.accesswireless.org) operated by CTIA-The Wireless Association.

Hearing Aid Testing

How many handset models were tested for hearing aid compatibility during the reporting period? 2

Report Remarks

On September 18, 2013, Apple introduced support for its Made for iPhone hearing aid platform. This technology, which enables compatible hearing aids to interact directly with iPhones via a digital wireless connection, dramatically improves the user experience for individuals with hearing loss. Hearing aids incorporating support for the Made for iPhone hearing aid platform provide outstanding sound quality, enable many helpful new features, and are easy to set up and use. Additional information about the Made for iPhone hearing aid platform, including a list of compatible devices, is available at www.apple.com/accessibility/ios/hearing-aids/.

You have reported the following handset model summary information.

Total number of handsets offered: 7

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Excluded Handsets Number	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent		
GSM	4	80%			1	20%		5
CDMA	4	80%			1	20%		5
WCDMA	4	80%			1	20%		5

Handset 1: Apple iPhone 4 (A1332)

Handset Maker

Apple

Handset Model Name

iPhone 4 (A1332)

FCC ID

BCG-E2380A, BCG-E2380B

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz WCDMA

1900 MHz GSM

1900 MHz WCDMA

2.4 GHz Wi-Fi

Dates

This handset model was offered from: 07/13 to 09/13

Ratings

M-Rating: M3

M-Rating Certification Date: 10/04/11

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for

emergency calls to 911? Y

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T3

T-Rating Certification Date: 10/04/11

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

- (1) M3 rating for the 1900 MHz GSM band uses the Section 20.19(e)(1)(iii) power reduction option, 47 C.F.R. Sec. 20.19(e)(1)(iii), and requires activation of Hearing Aid Mode in iOS 5 or later.
- (2) iPhone 4 (A1332) supports additional frequency bands that do not operate in U.S. territories and that were not certified under U.S. HAC rules.

Handset 2: Apple iPhone 4 (A1349)

Handset Maker

Apple

Handset Model Name

FCC ID

iPhone 4 (A1349)

BCG-E2422A, BCG-E2422B

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

2.4 GHz Wi-Fi

Dates

This handset model was offered from: 07/13 to 09/13

Ratings

M-Rating: M4

M-Rating Certification Date: 01/20/11

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 01/20/11

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 3: Apple iPhone 4S (A1387)

Handset Maker

Apple

Handset Model Name

iPhone 4S (A1387)

FCC ID

BCG-E2430A

Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz GSM

850 MHz WCDMA

1900 MHz GSM

1900 MHz CDMA

1900 MHz WCDMA

2.4 GHz Wi-Fi

Dates

This handset model was offered from: 07/13 to 06/14

Ratings

M-Rating:

M-Rating Certification Date:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process:

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

Remarks

(1) iPhone 4S is compatible with Made for iPhone hearing aids.

(2) CDMA available only if iPhone 4S is sold and activated for use on a CDMA network.

(3) iPhone 4S supports additional frequency bands that do not operate in U.S. territories and that were not certified under U.S. HAC rules.

Handset 4: Apple iPhone 5 (A1428)

Handset Maker

Apple

Handset Model Name

iPhone 5 (A1428)

FCC ID

BCG-E2599A

Air Interfaces/Frequency Bands

700 MHz LTE

850 MHz GSM

850 MHz WCDMA

850 MHz LTE

1700 MHz WCDMA
1700 MHz LTE
1900 MHz GSM
1900 MHz WCDMA
1900 MHz LTE
2.4 GHz Wi-Fi
5.0 GHz Wi-Fi

Dates

This handset model was offered from: 07/13 to 09/13

Ratings

M-Rating: M3

M-Rating Certification Date: 09/12/12

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T4

T-Rating Certification Date: 09/12/12

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

- (1) iPhone 5 includes a Hearing Aid Mode that modifies the handset's acoustic settings to improve compatibility with hearing aids set in "T" or telecoil mode.
- (2) iPhone 5 is compatible with Made for iPhone hearing aids.
- (3) Class II permissive change to add 1700 MHz band operations for iPhone 5 (A1428) granted on 03/26/13.
- (4) iPhone 5 supports additional frequency bands that do not operate in U.S. territories and that were not certified under U.S. HAC rules.

Handset 5: Apple iPhone 5 (A1429)

Handset Maker

Apple

Handset Model Name

iPhone 5 (A1429)

FCC ID

BCG-E2599A

Air Interfaces/Frequency Bands

700 MHz LTE
800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE
2.4 GHz Wi-Fi
5.0 GHz Wi-Fi

Dates

This handset model was offered from: 07/13 to 09/13

Ratings

M-Rating: M4

M-Rating Certification Date: 09/12/12

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T4

T-Rating Certification Date: 09/12/12

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

- (1) iPhone 5 includes a Hearing Aid Mode that modifies the handset's acoustic settings to improve compatibility with hearing aids set in "T" or telecoil mode.
- (2) iPhone 5 is compatible with Made for iPhone hearing aids.
- (3) iPhone 5 supports additional frequency bands that do not operate in U.S. territories and that were not certified under U.S. HAC rules.

Handset 6: Apple iPhone 5c

Handset Maker

Apple

Handset Model Name

iPhone 5c

FCC ID

BCG-E2644A

Air Interfaces/Frequency Bands

700 MHz LTE
800 MHz CDMA
850 MHz GSM
850 MHz WCDMA
850 MHz LTE
1700 MHz WCDMA
1700 MHz LTE
1900 MHz GSM
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
2.4 GHz Wi-Fi
5.0 GHz Wi-Fi

Dates

This handset model was offered from: 09/13 to 06/14

Ratings

M-Rating: M3

M-Rating Certification Date: 09/10/13

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for

emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T4

T-Rating Certification Date: 09/10/13

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

- (1) iPhone 5c includes a Hearing Aid Mode that modifies the handset's acoustic settings to improve compatibility with hearing aids set in "T" or telecoil mode.
- (2) iPhone 5c is compatible with Made for iPhone hearing aids.
- (3) Support for iPhone 5c frequency bands and air interfaces varies based on the carrier to which the handset is assigned.
- (4) iPhone 5c supports additional frequency bands that do not operate in U.S. territories and that were not certified under U.S. HAC rules.

Handset 7: Apple iPhone 5s

Handset Maker

Apple

Handset Model Name

iPhone 5s

FCC ID

BCG-E2642A

Air Interfaces/Frequency Bands

700 MHz LTE
800 MHz CDMA
850 MHz GSM
850 MHz WCDMA
850 MHz LTE
1700 MHz WCDMA
1700 MHz LTE
1900 MHz GSM
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
2.4 GHz Wi-Fi
5.0 GHz Wi-Fi

Dates

This handset model was offered from: 09/13 to 06/14

Ratings

M-Rating: M3

M-Rating Certification Date: 09/10/13

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Version of the ANSI C63.19 standard used during the certification process: 2011

T-Rating: T4

T-Rating Certification Date: 09/10/13

Version of the ANSI C63.19 standard used during the certification process: 2011

Remarks

- (1) iPhone 5s includes a Hearing Aid Mode that modifies the handset's acoustic settings to improve compatibility with hearing aids set in "T" or telecoil mode.
 - (2) iPhone 5s is compatible with Made for iPhone hearing aids.
 - (3) Support for iPhone 5s frequency bands and air interfaces varies based on the carrier to which the handset is assigned.
 - (4) iPhone 5s supports additional frequency bands that do not operate in U.S. territories and that were not certified under U.S. HAC rules.
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Certification

This Report has been certified by:

Paul Margie attorney
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